

# Crescent - Hand Tools Warranty

Brands-CRESCENT, GEARWRENCH, CRESCENT JOBOX, CRESCENT WISS, CRESCENT LUFKIN, CRESCENT NICHOLSON, CRESCENT HK PORTER

Apex warrants to each original Customer of Products sold by Apex that such Products (excluding carrying cases and storage accessories and the product categories set forth below) are, at the time of delivery to the Customer, free of material and workmanship defects, provided that no warranty is made with respect to:

(a) any Product which has been modified, disassembled and/or reassembled or altered in any way or improperly installed;

(b) any Product which has, in Apex's judgment, been subject to negligence, misuse, abuse, accident, improper storage or damage during shipment;

(c) any Product which has not been operated and maintained in accordance with normal practice and in conformity with recommendations and published specifications of Apex; and

(d) any Products which have been serviced or repaired by anyone other than an Authorized Repair Center of Apex or modified by anyone other than Apex. Normal wear and tear is also excluded.

## **Product Exceptions to the Standard Limited Lifetime Warranty:**

- Tool Boxes, Torque Products.
- Tool Bags have a 3-year zipper warranty when registered with Crescent Tools ([REGISTER HERE](#))
- Soldering and De-Soldering Products are warranted only for one (1) year from date of Buyer acceptance.
- Accuracy standards for calibration on Torque Products are warranted for 90 days from date of buyer acceptance. Torque Products in North America must be sent to Angle Repair & Calibration Service, Inc., 175 Angle Drive, Beckley, West Virginia 25801 (304) 253-5729 at Customer's cost for evaluation. Product meeting warranty criteria will be repaired or replaced subject to Apex's sole discretion. Torque Product components are subject to normal wear through use and replacement thereof is the responsibility of the Customer. These warranties set forth herein are the sole warranties applicable to Products and is in lieu of all other warranties, whether express, implied or statutory. The implied warranties of merchantability and fitness for a particular purpose are specifically excluded.

Remedies: Customer's sole and exclusive remedy for breach of this Warranty is, at the option of Apex, repair or replacement of the defective product.

If use of any Crescent Hand Tool® when used for its intended purpose, fails to give complete satisfaction, return it to your Crescent Distributor or contact Apex Tool Group Professional Division at (800)-688-8949, and it will be repaired or replaced free of charge.

This Warranty shall not apply to Products which have been misused, abused, damaged by accident or otherwise, repaired by anyone other than an Authorized Repair Center or modified by anyone other than Apex Tool Group and is in lieu of all other warranties, whether express, implied or statutory. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE SPECIFICALLY EXCLUDED. Buyer's sole and exclusive remedy for breach of this Warranty is, at the option of Apex Tool Group, repair or replacement of the defective Product. IN NO EVENT WILL APEX TOOL GROUP BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES ARISING FROM BREACH OF THIS WARRANTY, EVEN IF APEX TOOL GROUP HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

The Apex Tool Group is not responsible for personal injury or damage resulting from improper tool usage, product modification, abuse or usage beyond expected product life.

<https://www.crescenttool.com/warranty-replacement-form>

# Crescent - Storage Warranty

## **Crescent® JOBOX® Products Limited Warranties**

This product warranty is made by Apex Tool Group, LLC (ATG) to only the original purchaser and it is valid as indicated in the table below from date of purchase, upon presentation of the original sales receipt at the time the warranty claim is made. ATG warrants its product to be free from defects in materials and workmanship at the time of the sale. This warranty does not cover damage caused by accident or unreasonable or unintended use of the product. Modification, disassembly and/or reassembly of the product will invalidate this warranty. Damage to the contents of the box, vehicle or other consequential damages of whatever kind are hereby excluded from this warranty. Use only parts or accessories supplied by Apex Tool Group, LLC. Parts or accessories from other manufacturers or suppliers could alter the function and safety of the product(s) and void this warranty.

Crossovers, Innerside, Chests, Topsides, and Underbed Truck Boxes.....	<b>5 Years</b>
On-Site Storage Products.....	<b>1 Year</b>
Liquid Transfer Tanks.....	<b>1 Year</b>
Safety Cabinets.....	<b>5 Years</b>
Safety Cans.....	<b>5 Years</b>

Crescent JOBOX cannot offer specific recommendations on chemical compatibility. Your chemical supplier, MSDS sheets, or other expert sources should be consulted. Crescent JOBOX makes no guarantee of results and assumes no obligation or liability in connection with the use of these products and their application relative to their chemical compatibility. It is the end user's sole responsibility to determine the nature of the materials to be contained and to select the proper product suitable for a particular application. Furthermore, it is the end user's responsibility to insure that the product selected is suitable for its intended use. Crescent JOBOX makes no warranty, expressed or implied of merchantability or fitness for purpose, and assumes no liability in connection with any product made or sold by Crescent JOBOX with regard to its use of chemical compatibility.

### **To Obtain Warranty Service:**

In the case of a nonconforming product, you should return the product to the place where it was purchased. The seller will consult with ATG and then either repair or replace the product, at ATG's sole option, if it is determined that the product is defective in either

material or workmanship. Please have the following information available to request keys, gas springs or replacement parts:

- The Key Code stamped on your key or the outside cover of the lock cylinder
- The Model Number on the label on the barrel of the gas spring
- For other replacement parts, the Model Number of your product

To obtain parts, call our Customer Service Department at the number below between 8:00 AM and 4:30 PM Eastern Standard Time Monday through Friday. Press 1 when prompted. To send an email, use the address below.

1-800-643-0084

8:00 am - 4:30 pm EST

[customer.service@apextoolgroup.com](mailto:customer.service@apextoolgroup.com)

### **WARRANTY REPLACEMENT FORM**

This Warranty shall not apply to Products which have been misused, abused, damaged by accident or otherwise, repaired by anyone other than an Authorized Repair Center or modified by anyone other than Apex Tool Group and is in lieu of all other warranties, whether express, implied or statutory. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE SPECIFICALLY EXCLUDED. Buyer's sole and exclusive remedy for breach of this Warranty is, at the option of Apex Tool Group, repair or replacement of the defective Product. IN NO EVENT WILL APEX TOOL GROUP BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES ARISING FROM BREACH OF THIS WARRANTY, EVEN IF APEX TOOL GROUP HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

The Apex Tool Group is not responsible for personal injury or damage resulting from improper tool usage, product modification, abuse or usage beyond expected product life.

# **Crescent - Power Tool Accessories Warranty**

Apex warrants to each original Customer of Products sold by Apex that such Products (excluding carrying cases and storage accessories and the product categories set forth below) are, at the time of delivery to the Customer, free of material and workmanship defects, provided that no warranty is made with respect to:

(a) any Product which has been modified, disassembled and/or reassembled or altered in any way or improperly installed;

(b) any Product which has, in Apex's judgment, been subject to negligence, misuse, abuse, accident, improper storage or damage during shipment;

(c) any Product which has not been operated and maintained in accordance with normal practice and in conformity with recommendations and published specifications of Apex; and

(d) any Products which have been serviced or repaired by anyone other than an Authorized Repair Center of Apex or modified by anyone other than Apex. Normal wear and tear is also excluded.

## **Product Exceptions to the Standard Limited Lifetime Warranty:**

- Tool Boxes, Torque Products.
- Tool Bags have a 3-year zipper warranty when registered with Crescent Tools ([REGISTER HERE](#))
- Soldering and De-Soldering Products are warranted only for one (1) year from date of Buyer acceptance.
- Accuracy standards for calibration on Torque Products are warranted for 90 days from date of buyer acceptance. Torque Products in North America must be sent to Angle Repair & Calibration Service, Inc., 175 Angle Drive, Beckley, West Virginia 25801 (304) 253-5729 at Customer's cost for evaluation. Product meeting warranty criteria will be repaired or replaced subject to Apex's sole discretion. Torque Product components are subject to normal wear through use and replacement thereof is the responsibility of the Customer. These warranties set forth herein are the sole warranties applicable to Products and is in lieu of all other warranties, whether express, implied or statutory. The implied warranties of merchantability and fitness for a particular purpose are specifically excluded.

Remedies: Customer's sole and exclusive remedy for breach of this Warranty is, at the option of Apex, repair or replacement of the defective product.

If use of any Crescent Hand Tool® when used for its intended purpose, fails to give

complete satisfaction, return it to your Crescent Distributor or contact Apex Tool Group Professional Division at (800)-688-8949, and it will be repaired or replaced free of charge.

This Warranty shall not apply to Products which have been misused, abused, damaged by accident or otherwise, repaired by anyone other than an Authorized Repair Center or modified by anyone other than Apex Tool Group and is in lieu of all other warranties, whether express, implied or statutory. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE SPECIFICALLY EXCLUDED. Buyer's sole and exclusive remedy for breach of this Warranty is, at the option of Apex Tool Group, repair or replacement of the defective Product. IN NO EVENT WILL APEX TOOL GROUP BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES ARISING FROM BREACH OF THIS WARRANTY, EVEN IF APEX TOOL GROUP HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

The Apex Tool Group is not responsible for personal injury or damage resulting from improper tool usage, product modification, abuse or usage beyond expected product life.

# **GEARWRENCH® PRODUCT LIMITED WARRANTY**

We offer a limited warranty on all GEARWRENCH® products and warrant to the original purchaser that covered GEARWRENCH® products are free of defects in material and workmanship at the time of purchase and for the period noted below ("Limited Warranty").

## **GEARWRENCH® PRODUCT CATEGORY**

Applicable Warranty Period:

- Hand tools (excluding product categories listed below) - For lifetime of original consumer who purchased ("Lifetime Warranty")
- Accessory bits, bit holders, bit sockets and extensions, taps & dies, files, and cutting tools - 30 days from purchase date
- Torque products - One-year limited warranty from purchase date - For more details, please click "**TORQUE PRODUCTS**" below.
- Accessories, carrying cases or pouches, and consumable products - 1 year from purchase date ("1 Year Warranty")
- Tool Boxes: 83240, 83241, 83242, 83243, 83244, 83245, 83246 - 3 Years Limited Warranty
- Tool Boxes: 83167, 83168, 83169 - 5 Years Limited Warranty
- Tool Boxes: 83148, 83130, 83151 - 1 Year Limited Warranty

THE LIMITED WARRANTY DOES NOT COVER ANY PRODUCT THAT HAS BEEN MODIFIED, DISASSEMBLED, REASSEMBLED, OR ALTERED IN ANY WAY; IMPROPERLY INSTALLED, USED, OR STORED; OR SUBJECT TO NEGLIGENCE, MISUSE, ABUSE OR UNAUTHORIZED REPAIR. THIS LIMITED WARRANTY EXCLUDES NORMAL WEAR AND TEAR.

To make your warranty claim, call 866-907-9716, submit a warranty claim through our [Warranty/Replacement Form](#) or email [APEX-CSRATGTradeMechTools@ApexToolGroup.com](mailto:APEX-CSRATGTradeMechTools@ApexToolGroup.com). We will determine if we will repair/replace the product or give you a refund.

# **TORQUE PRODUCTS**

GEARWRENCH Torque Products are precision instruments that contain moving parts. These components are subject to normal wear through use and replacement thereof is the responsibility of Buyer. Torque Products should be routinely checked for calibration at an Authorized Repair Center using GEARWRENCH repair parts.

## **GEARWRENCH Torque Products have**

- One Year Limited Warranty
- 90-Day Calibration Guarantee

Accuracy standards for calibration on Torque Products are warranted for 90 Days from the date of buyer acceptance. Torque Products in North America must be sent to Angle Repair & Calibration Service, Inc., 175 Angle Drive, Beckley, West Virginia 25801 (304) 253-5729 ***at the Customer's cost for evaluation.***

Product meeting warranty criteria will be repaired or replaced subject to Apex's sole discretion. Torque Product components are subject to normal wear through use and replacement thereof is the responsibility of the Customer.

Periodically, all torque wrenches should be checked for accuracy. This should be done at least once a year, or every 5,000 torque application cycles, whichever comes first. Recalibration is also recommended after any abnormal handling.

This Warranty shall not apply to Products which have been misused, abused, damaged by accident or otherwise, repaired by anyone other than an Authorized Repair Center or modified by anyone other than Apex Tool Group and is in lieu of all other warranties, whether express, implied or statutory. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE SPECIFICALLY EXCLUDED. Buyer's sole and exclusive remedy for breach of this Warranty is, at the option of Apex Tool Group, repair or replacement of the defective Product. IN NO EVENT WILL APEX TOOL GROUP BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES ARISING FROM BREACH OF THIS WARRANTY, EVEN IF APEX TOOL GROUP HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

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## **Torque Wrench Warranty/Repair Partner Information (USA)**

### **Micrometers and all other Torque Products:**

Angle Repair & Calibration Service, Inc.

175 Angle Drive Beckley, West Virginia 25801

Phone: 304-253-5729 Email: [barry@anglerepair.com](mailto:barry@anglerepair.com)

### **64-830G, 64-832G, 64-833G & 64-836G - Torque Multipliers**

#### **Hydratight/Sweeney Repair**

2010 Clemont St. Antigo, WI 54409 USA

Phone: 715-627-5521 Email: [us.repair@hydratight.com](mailto:us.repair@hydratight.com)