



WARRANTY AND SERVICE

JET and JET ELITE warrants every product they sell against manufacturer's defects. If one of our tools needs service or repair, please contact Technical Service by calling 1-800-274-6846, 8AM to 5PM CST, Monday through Friday.

Warranty Period

The general warranty lasts for the time period specified in the literature included with your product or on the official JET and JET ELITE branded websites.

- JET and JET ELITE products carry a limited warranty which varies in duration based upon the product. (See What is Covered below)
- Accessories carry a limited warranty of one year from the date of receipt.
- Consumable items are defined as expendable parts or accessories expected to become inoperable within a reasonable amount of use and are covered by a 90-day limited warranty against manufacturer's defects.

Who is Covered

This warranty covers only the initial purchaser of the product from the date of delivery.

What is Covered

This warranty covers any defects in workmanship or materials subject to the limitations stated below. This warranty does not cover failures due directly or indirectly to misuse, abuse, negligence or accidents, normal wear-and-tear, improper repair, alterations or lack of maintenance.

- 90 DAYS – PARTS; CONSUMABLE ITEMS
- 1 YEAR – MOTORS; MACHINE ACCESSORIES
- 2 YEARS – METALWORKING MACHINERY; JSH & SSC ELECTRIC HOISTS, ELECTRIC HOIST ACCESSORIES
- 3 YEARS - JET ELITE METALWORKING MACHINERY
- 5 YEARS – WOODWORKING MACHINERY
- LIMITED LIFETIME –JET PARALLEL CLAMPS; AIR TOOLS; MANUAL HOISTS; MANUAL HOIST ACCESSORIES; VOLT ELECTRIC HOISTS SHOP TOOLS; WAREHOUSE & DOCK PRODUCTS; HAND TOOLS

Warranty Limitations

Woodworking products with a Five-Year Warranty that are used for commercial or industrial purposes default to a Two-Year Warranty. Please contact Technical Service at 1-800-274-6846 for further clarification.

How to Get Technical Support

- You can contact Technical Service by calling 1-800-274-6846. Please note that you will be asked to provide proof of initial purchase when calling.
- If a product requires further inspection, the Technical Service representative will explain and assist with any additional action needed.
- JET and JET ELITE have Authorized Service Centers located throughout the United States. For the name of an Authorized Service Center in your area call 1-800-274-6846 or use the Service Center Locator on the JET website.
- More Information: JET and JET ELITE are constantly adding new products. For complete up-to date product information, check with your local distributor or visit the JET website.

How State Law Applies

This warranty gives you specific legal rights, subject to applicable state law.

LIMITATIONS ON THIS WARRANTY JET AND JET ELITE LIMIT ALL IMPLIED WARRANTIES TO THE PERIOD OF THE LIMITED WARRANTY FOR EACH PRODUCT. EXCEPT AS STATED HEREIN, ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

JET AND JET ELITE SHALL IN NO EVENT BE LIABLE FOR DEATH, INJURIES TO PERSONS OR PROPERTY, OR FOR INCIDENTAL, CONTINGENT, SPECIAL, OR CONSEQUENTIAL DAMAGES ARISING FROM THE USE OF OUR PRODUCTS. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. JET AND JET ELITE sell through distributors and some products are available through the websites. The specifications listed in JET, JET ELITE printed materials, and on official JET and JET ELITE branded websites are given as general information and are not binding. JET and JET ELITE reserve the right to effect at any time, without prior notice, those alterations to parts, fittings, and accessory equipment which they may deem necessary for any reason whatsoever. JET and JET ELITE distributors do not sell JET branded products in Canada.

SERVICE & REPAIR

If a JET and JET ELITE product requires repair or warranty service, a JET and JET ELITE Authorized Service Center can assist in obtaining parts and performing maintenance & repair. For the name of an Authorized Service Center in your area, please visit www.jettools.com or call 1-888-804-7129.

MORE INFORMATION

For complete, up-to-date product information, please visit our official branded websites.

For JET visit us at www.jettools.com

Possession of this price book does not constitute the right to buy products from JET and JET ELITE. This price book supersedes all previous price books. JET and JET ELITE reserves the right to make changes in price, design, specifications and freight and other policies at any time, and to discontinue any products at any time, without notice. Prices, terms, policies and specifications in effect on the date of shipment will apply.

Customer Service and Order Entry

Tel: 1-888-804-7129

Fax: 1-888-605-2101

Technical Service 1-800-274-6846

Consumer Hotline 1-800-274-6848

Billing & Accounts 1-800-274-6852