



The Ultimate in Circuit Testing

Warranty Policy

Power Probe products undergo a strict quality control inspection for workmanship, function, and safety before leaving the factory. From the date of purchase, we will warranty/ repair Power Probe products for one (1) year against defects in parts and workmanship. All repairs due to misuse will be charged a fee not to exceed the cost of the tool. All warranty units must be accompanied by a copy of the original sale receipt.

Repair Policy

Any tool that is past the one (1) year manufacturer warranty will be treated as a repair request. Any tools that are not accompanied by proof of purchase will also be subject to repair costs.

If the tool has been returned to Power Probe and is functioning normally or was working improperly due to the tool being placed in the incorrect mode (if applicable), it will be the responsibility of the end user for all shipping and bench testing costs.

If the repair customer declines any repairs to be made to the tool, the customer is responsible for shipping costs to have the tool returned. If the customer refuses to provide payment for any repairs or shipment, the tool will be considered forfeited by the customer.

Where do I send my tool for repair?

Power Probe Group, Inc.
Attn: Repairs
6509 Northpark Blvd Unit 400,
Charlotte, NC 28216 USA

What do I include in the package?

Include your full name, phone number, copy of the proof of purchase, return address and a good email to update you with information regarding your tool. (Do not send the case or any accessories no probe tips no clips)